

BROOKVALE HOTEL CODE OF CONDUCT

All Patrons are required to adhere to this code of conduct as a condition of entry.

Patrons must (COVID 19):

- Follow all directions from management and staff, particularly as they relate to Covid-19 Public Health Orders.
- Remain seated when eating or drinking
- Not mingle between groups
- Not move furniture or change seating arrangements without the permission of staff
- Not enter the Hotel or remain on the premises if they are unwell or display symptoms of illness such as temperature, coughing, sneezing, runny nose, etc
- Sign in via the QR code register with first and last name, and phone number
- Show staff they have successfully registered, and their ID, if requested
- Practice social distancing at all times

And in general, patrons must:

- Follow all directions from management and staff
- Be dressed in an appropriate, neat and tidy fashion, at the discretion of management
- Not become argumentative with staff or other patrons
- Not verbally abuse staff or patrons
- Not verbally abuse police
- Accept management or staff decisions regarding intoxication or being refused service for any reason
- Never engage in physical violence, including touching staff or other patrons without permission
- Not engage in intimidating behaviour

Failure to adhere to any of these conditions may result in:

- Being asked to leave
- Being physically removed by security
- A ban from the premises which could potentially be permanent
- Being charged by police with an offence